



818 DuPage Blvd. Glen Ellyn, IL 60137

MENU OF FAMILY SERVICES

This menu contains descriptions of some of the UNIVERSAL, TARGETED, and INTENSIVE services available to families that have children and youth who are DeafBlind (have combined vision-hearing loss).

UNIVERSAL – Universal TA is meant for everybody, and participants may or may not be associated with a child with DeafBlindness. No referral form is needed.

Level of commitment: **Limited or brief communications**, by telephone, virtual meeting, or email.

Examples of services:

- [Illinois DeafBlind Project \(ILDBP\) website](#) (factsheets, newsletters, links to resources, on demand trainings, staff contact information)
- Direction to family-related areas of the [National Center on Deaf-Blindness \(NCDB\) website](#) for information on selected topics, products, online resources and training
- Suggestions for resources on other Office of Special Education Programs project websites
- Links to information or videos on specific topics
- Suggestions for etiology-specific support groups or research groups
- Connection to National Family Association of the DeafBlind (NFADB)
- Social media sites related to DeafBlindness
- Phone consultation followed by email with resources
- ILDBP products and publications
- Toy or equipment loan through [Illinois DeafBlind Project Library](#)
- Loan of books and other hard copy materials through [Illinois DeafBlind Project Library](#)
- Open Hands, Open Access (OHOA) modules through National Family Deaf-Blind Association

TARGETED - These services provide information about DeafBlindness but are not specific to your child.

Level of commitment: **More ongoing communication** between project staff and participants, including participants' evaluation of activity.

Examples of services:

- National Communities of Practice (Families to Families, Grief Support).
- Conferences or trainings hosted or co-hosted by ILDBP
 - Illinois Family Leaders Collaborative Conference
 - Pre-Employment Transition Group
 - Hands and Voices Annual Picnic
- Series of sustained communication such as regular phone/virtual/email consultations by a DeafBlind Specialist over time
- Introductions and connections to a local or state resource, agency, or group
- Discussion that results in general technical assistance (as listed above)

INTENSIVE – Intensive TA services will be attached to a child on the ILDBP Child Count, and an ILDBP Request for Family Technical Assistance Form initiates the process. Services are a combination of on-site and virtual and require a stable, ongoing relationship between the project staff and the family. Project staff provide support through coaching. This form of technical assistance is a very individualized and collaborative service, emphasizing the use of evidence-based practices.

Level of commitment: ***Ongoing, interactive communication*** between project staff and the family, and the family's evaluation of what they learned and the relevance, quality, and usefulness of the activities.

Examples of services:

- In-home coaching and support of child development in areas such as communication or behavior, as related to the child's vision and hearing loss
- Feedback on use of strategies and practices in the home
- Participation in team meetings, IEP meetings, etc. to share information about DeafBlindness

Questions? Call 630-790-2474 or email Michelle at mclyne@philiprockcenter.org

12/13/2023